

The NRM Process Moves Online – August 2019

The new digital NRM process for the referral of potential victims of modern slavery and human trafficking will be available to all police forces and other first responders from 29 August 2019.

The Home Office has confirmed that the new digital process for NRM/DTN referrals will be available nationally from the **29th August 2019**. The new process will allow NRM referral or Duty to Notify submissions to be made using a single online form available via the internet.

This same process is to be used for NRMs and DTNs and whether the victim is an adult or child, as the form options presented will change dependent on information submitted. The new form can be accessed through the following link: <https://www.modernslavery.gov.uk/start>.

Using the on-line NRM/DTN form requires email validation, so the user will be asked to initially submit their work email address and will then receive a link to complete the form. Having completed and submitted the form, users will then be sent a further link to download a copy of their submission. Once a submission is received by the Home Office, each case will be assigned a reference number which will also be emailed by return.

Should further information subsequently become available that would be helpful in making a decision about whether the subject of the case is a victim of modern slavery, it is important that this additional information is emailed to nationalreferralmechanism@homeoffice.gov.uk with the reference number in the subject line.

The Home Office strongly encourages the use of the new online form to submit all NRM/DTN referrals after the 29th August 2019. The new process has been tested with users since May 2019 and so far, the feedback has highlighted how simple the form is to use and how much more straightforward the questions are.

As more police forces and other first responders start using the form, the Home Office Modern Slavery Unit also welcomes further feedback on how the service can be improved for the future. Users can get in touch with the Home Office team at: nationalreferralmechanism@homeoffice.gov.uk

If you encounter any issues with the online form, then the old forms will continue to be accepted **until 29th February 2020**. However, the old referral forms will only be accepted under exceptional circumstances beyond that date.

Where users do not have access to the internet when completing the form, an offline prompt sheet has been created that can be used to collect information which can subsequently be used to complete the online form.

This prompt sheet can be downloaded from the [Interviewing a potential victim offline](#) link on the start page and it contains all the questions you'll find on the online form.