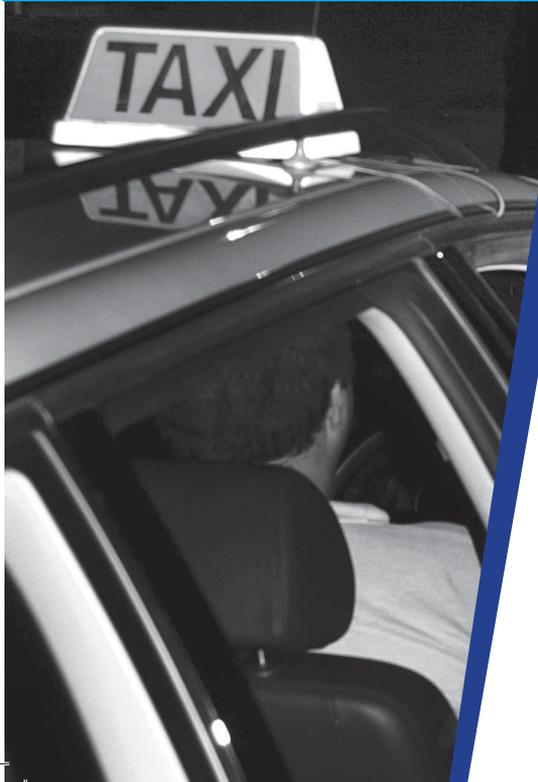


Exploitation can happen anywhere.

Could you spot the signs?



Controlled by someone?

Bruised, scared or anxious?

Fare paid on their behalf?

...signs that someone travelling in your taxi could be a victim of slavery or exploitation.

Call the Modern Slavery Helpline on **08000 121 700** if you have concerns about someone.



HERTFORDSHIRE
Modern Slavery Partnership

Modern Slavery is where someone's freedom is taken away in order to exploit or take advantage of them. Examples include:

- **Sexual or criminal exploitation** (e.g. being forced to have sex with people or forced to engage in criminal activities).
- **Forced labour or labour exploitation**, where someone is made to work or is working in poor conditions in any industry, often for little or no pay.

This issue can impact on taxi and private hire vehicle drivers in two ways: 1) Drivers may identify issues through working on the frontline; and 2) Drivers can be affected by exploitation themselves as a result of labour abuse infringements.

Criminals can use taxis to move exploited people from location to location. Please consider these questions:

- Do clients appear to be controlled by a minder? Is someone speaking or paying on their behalf?
- Are you concerned about children or young people being moved from location to location?
- Do passengers seem inadequately dressed, fearful, or have bruises?

Other general signs of exploitation to consider:

- **Physical or psychological abuse**, including neglect or lack of food. Appearing anxious, malnourished, withdrawn, submissive or avoiding eye contact.
- **Living and working in poor conditions** such as dirty, unsafe or overcrowded locations or labour abuse infringements (e.g. long hours or insufficient pay).
- **Being isolated or controlled by others**, with movement or activities being restricted by someone else; as well as passports or important documents either missing or controlled by the 'employer'.
- **Reluctance to seek help**, fear of authorities or deportation, being in debt to someone, or lacking in knowledge about their whereabouts or legal entitlements.

What you should do:

- If you are being exploited or you believe that someone else is being exploited or the victim of criminal activity, you can report your concerns to the police by calling **101**.
- Or if you prefer, you can self-refer or report your concerns anonymously to the independent, charity-run **24/7 Modern Slavery and Exploitation Helpline on 08000 121 700**.
- Always call 999 if you or someone else is in immediate danger.

By reporting your concerns, you will be enabling police to investigate and potentially free someone from exploitation and abuse.



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