



HERTFORDSHIRE
Modern Slavery Partnership

ACCESSING SUPPORT **AS A VICTIM OF MODERN SLAVERY** **(ADULT)**




west midlands
police and crime
commissioner



HERTFORDSHIRE
Modern Slavery Partnership



WEST
MIDLANDS
ANTI SLAVERY
NETWORK



Modern slavery is considered a serious crime in the UK. It can take many forms but can include sexual exploitation, forced labour, criminal exploitation, domestic servitude, organ harvesting and human trafficking.

Human trafficking is the recruitment, movement or receipt of a person by deception or coercion into a situation of exploitation. You may have been told that you were coming to the UK to work legally but once here you have been forced to work with threats if you refuse.

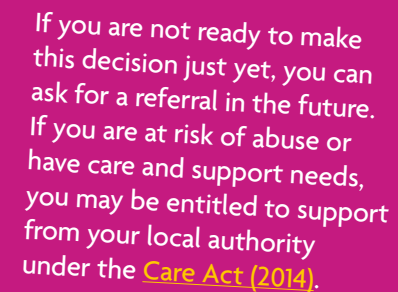


NATIONAL AND LOCAL SUPPORT (OPTION 1): NATIONAL REFERRAL MECHANISM (NRM)

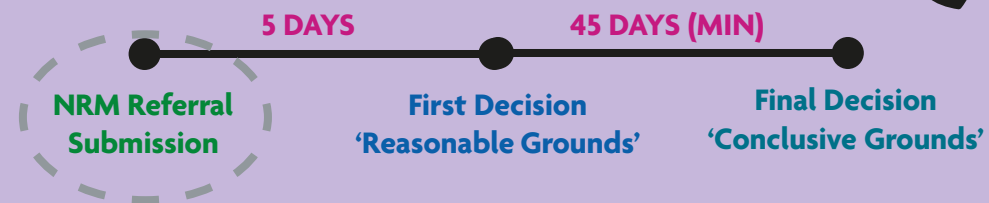
The National Referral Mechanism (NRM) is a system for identifying and referring potential survivors of modern slavery and ensuring that you receive the appropriate support. You have the option of receiving this support either within or outside of Hertfordshire.

If you want the UK Government to recognise you as a victim of modern slavery, you can request they consider your claim by asking a first responder to submit an NRM referral. Trained decision makers at the Home Office consider your claim to decide if they believe you are a victim of modern slavery. Decision makers will first decide if there are **'reasonable grounds'** to suspect you are a victim of modern slavery. They aim to make this **first decision within 5 days**, and you are entitled to emergency accommodation during this time if you are destitute. If you receive a positive reasonable grounds decision, you are entitled to a certain level of support from the UK Government. **You cannot be removed from the UK whilst your claim is being considered.** You are entitled to a **minimum of 45 days rest and reflection period** - for some people this can last much longer. During this time, the UK Government will gather more information about you and make a **final decision (a 'Conclusive Grounds' decision)** about whether they believe you are a victim of modern slavery.

If you receive a **positive Conclusive Grounds decision** to confirm that the UK Government believes you are a victim of modern slavery, then you may be entitled to additional support to recover.

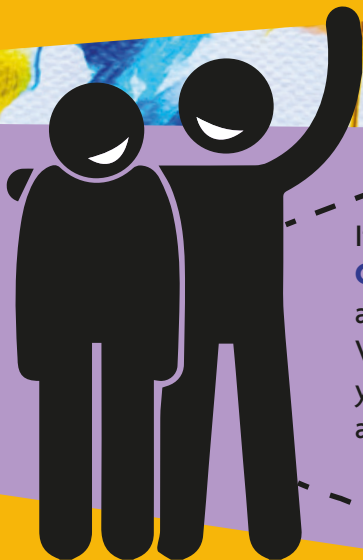


If you are not ready to make this decision just yet, you can ask for a referral in the future. If you are at risk of abuse or have care and support needs, you may be entitled to support from your local authority under the [Care Act \(2014\)](#).



Options for Care and Support in the NRM: OUTREACH SUPPORT (IN HERTFORDSHIRE) OR ACCOMMODATION & SUPPORT

(OUTSIDE OF HERTFORDSHIRE)



If you are given a **positive Reasonable Grounds** decision in the NRM, specialist agencies can offer you support. The Victim Care Contractor (VCC) can refer you to a support organisation who will assist you to access the following:

If you are destitute and have no entitlement to accommodation, or if it is not safe for you to stay where you currently live, you can access temporary safe accommodation in another area in England.



If you already have somewhere safe to live, have an entitlement to accommodation or are not accepted into a safe accommodation, specialist support agencies can offer you outreach support. You will be allocated a caseworker from a local specialist organisation who will visit and offer you the support listed above. If the accommodation is in Hertfordshire, then the caseworker will be allocated from the charity, Migrant Help. Migrant Help has substantial experience supporting people from a range of backgrounds and nationalities who have experienced sexual/domestic/labour/criminal exploitation.

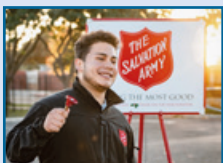


If you wish to be referred into the NRM...

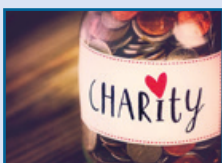
Your first responder will complete an NRM referral with you. A first responder is a professional within certain organisations who are trained to make referrals into the NRM, such as:



Police



Salvation Army



Specialist Charities



Local Authorities

If you are an adult (over 18) you will have to give consent to be referred into the NRM. By consenting to an NRM referral, you also consent to your information being shared with relevant authorities such as Home Office departments and the Police. You do not need to report to the Police, but they may contact you and ask if you want support to do so. You will be asked for your personal information, an account of what has happened to you and your travel journey into and/or around the UK.

First Responders are trained to know the indicators of human trafficking and modern slavery to write information to support your claim. The First Responder should read everything back to you to ensure it is correct and you should request a copy of this form for your records. You may be moved into temporary accommodation whilst this process takes place, and you will be informed if you need to leave that accommodation when you receive your reasonable grounds decision.

If you receive a negative RG at this stage – **see section on non-NRM**, you can also ask your first responder to appeal this decision if you have additional evidence to support your claim.

LEGAL ADVICE

With a **positive reasonable or conclusive grounds decision**, you are entitled to legal aid to access some forms of legal advice for free.

If required, you can discuss your immigration options and access some other areas of legal advice. If you don't have status in the UK, you should start thinking about your immigration options.

You should gather information that may assist you in completing an application and seek legal advice about the most suitable option for you.

For more information, see the Hertfordshire Legal Advice Booklet, which include contact details of local law firms.



IF YOU RECEIVE A POSITIVE 'CONCLUSIVE GROUNDS' (CG) DECISION



If you receive a **positive conclusive grounds (CG) decision**, this confirms **the Government believe you are a victim of modern slavery**. Your support provider will complete a recovery needs assessment with you. This assessment is to ensure you don't move out of support until you have reached a reasonable level of recovery and can safely move into the support of another organisation.

This will be a minimum of 45 days of extra support.

If you receive a **negative conclusive grounds (CG) decision**, this means the Government has not found enough evidence to suggest that you are a victim of modern slavery. You will have **9 days** to be supported to move out of the support organisation and access other support services if you need them. See the information overleaf for more detail about support you can access.



If you disagree with your conclusive grounds decision and believe what you have been through meets the definition of modern slavery, you can ask your support provider, legal representative or first responder to support you to submit a reconsideration request. You can include any information which you think was missing when your claim was considered. You will remain in your support until the reconsideration is considered.

MOVING ON FROM NRM SUPPORT

When it is time to move on from your NRM support, your support worker will make plans with you to ensure you know where you are going to move to and a plan is in place for you to leave.

If you receive a positive conclusive grounds decision

After you leave NRM support, you will also have access to longer term support called 'Reach In' if you need support to maintain your independence or get some extra advice such as help finding a job, counselling and other therapies, ESOL classes and translation services.

To access this, you should call The Salvation Army on **0800 808 3733** and request a referral form. The form is in English and you may need to ask a professional to complete the form with you.

For any requests on your data held by The Salvation Army please email data.protection@salvationarmy.org.uk.

If you don't enter the NRM Or if you receive a negative reasonable (RG) or conclusive grounds (CG) decision.

Modern slavery is a very specific crime type. Receiving a negative decision may not mean that what happened to you isn't believed, but what happened to you **may not fit the criteria of modern slavery** and **you may be entitled to access alternative support**.

If you are at risk of abuse or have care and support needs, you may be entitled to support from your local authority under the **Care Act (2014)**.

LOCAL SUPPORT (OPTION 2): BEACON

If you want to leave your current exploitative situation, but do not want to involve the UK Government or the police, then Hertfordshire has a local support service, called Beacon, which is separate from the government and the police. You can receive support from Beacon and do not have to work with the police or the government. Your details will also be kept confidential.



You will be allocated a specially trained case manager who will:

- Support you through your recovery through an individualised plan of support.
- Act as your advocate (emotional and practical support)
- Refer you on to partners with specialist skills and knowledge that can better support you (if you consent to this).
- Support ensuring your personal security.

If you do not consent to support from Beacon, please be aware that the service is always open to you and you can self-refer on 03000 11 55 55 (option 3) or via the website (www.hertfordshirebeacon.org).

The website also provides helpful information on dealing with the effects of exploitation and understanding the criminal justice process. It also has details of other local agencies in Hertfordshire that may be able to offer you some emotional and practical support.

Modern Slavery and Exploitation Helpline

You can also self-refer to the 24 hour National Modern Slavery and Exploitation Helpline on 08000 121 700, which can provide immediate advice in over 200 languages. This helpline is run by a charity, Unseen, and is independent, specialist and confidential. Like Beacon, you can receive support from the helpline without having to engage with the police or the UK Government.



IMMIGRATION OPTIONS AND LEGAL ADVICE

If you don't have a legal right to stay in the UK, you should start thinking about your immigration options. You should **gather information that may assist you in completing an application to remain in the UK** if that is what you want to do and seek legal advice about the most suitable option for you.

You **may or may not be entitled to financial assistance to access legal advice**, you should only get advice from **qualified legal advisors**, they may offer you legal aid, pro-bono or free legal advice centres. You should always **check beforehand if your legal advisor requires payment** for the service.

You can find an **immigration adviser** by visiting www.gov.uk and search for 'immigration adviser'. Alternatively, you can contact:

OFFICE OF THE
IMMIGRATION SERVICES
COMMISSIONER



Telephone: 0845 000 0046
Website: www.oisc.gov.uk

It is **illegal** for someone to give you advice if they are unqualified or unregistered and you risk their advice not being accurate or up to date.

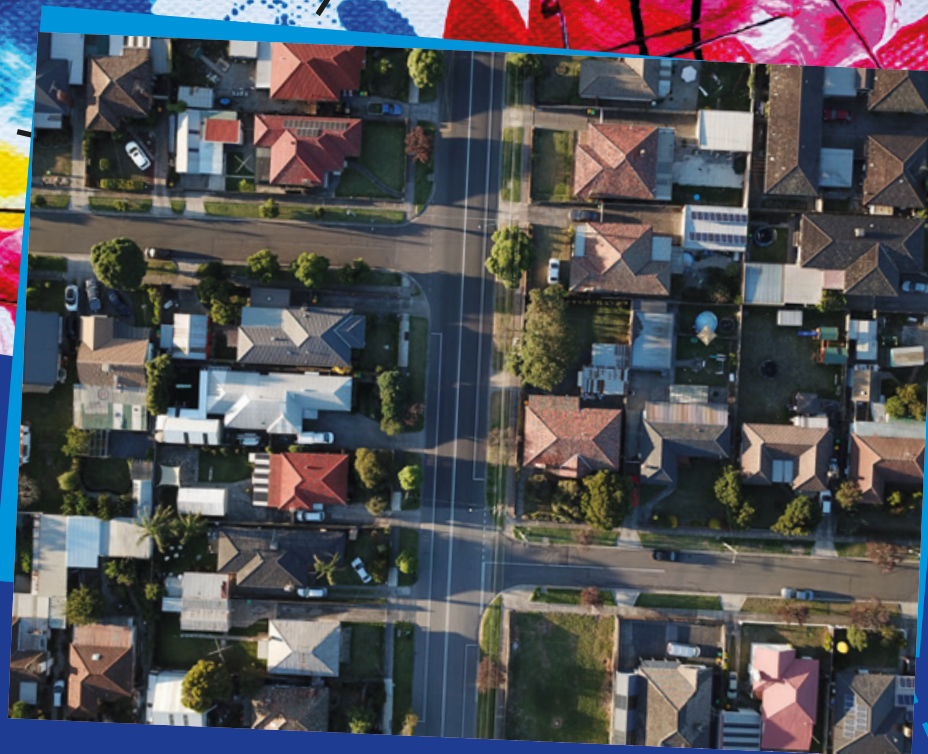
If you wish to return to your country of origin, **The Home Office Voluntary Returns Service** may be able to help you to return home. You can contact them on **0300 004 0202**. The team will discuss your return and the support you may need. If it is safe for you to do so, you can also contact your **Embassy** for support.

HEALTHCARE

Any person can register with a GP practice as an NHS patient.

There is no charge for any primary care (e.g. GP) or emergency medical treatment. You are also exempt from paying healthcare fees if you are an ordinary resident, asylum seeker or refugee or a Government recognised potential victim of modern slavery.

Some NHS medical care **will not be free** and you may be asked to pay ahead of certain medical treatment taking place – you should ask a medical professional any questions about your entitlement if you are unsure. The NHS may check your immigration status with the Home Office if they are unsure about your status, they should let you know if this takes place and can give you information about this process.



ACCESS TO HOUSING

If you are ordinarily resident in the UK or have certain types of leave to remain, **you may have an entitlement to housing in the UK** and this includes homelessness services.

If you do not have status in the UK, **you may not have entitlement to accommodation and may have difficulty accessing accommodation.** You should contact your local housing team for advice.

You can access advice from the **Citizens Advice Bureau** or a **legal representative** regarding your rights and entitlements.

ACCESS TO WELFARE BENEFITS

If you have settled status, a form of leave to remain such as Refugee Status or Humanitarian Protection, or the right to reside in the UK **you may be entitled to apply for Government welfare support, Universal Credit.**

You can get advice from the Citizens Advice Bureau, the Government website or a legal support provider to discuss if you are able to apply for welfare support.

ASYLUM SEEKER SUPPORT

If you are an asylum seeker or wish to lodge an asylum claim you may be entitled to **National Asylum Seeker Support (NASS)** see the information sheet for contact details.

It is advised that you access legal advice prior to lodging an asylum claim.

SUPPORT

Self-refer to Beacon on 03000 11 55 55 (option 3). Their website (www.hertfordshirebeacon.org) provides helpful information on dealing with the effects of exploitation and understanding the criminal justice process. It also has details of other local agencies in Hertfordshire that may be able to offer you some emotional and practical support.



YOUR NOTES

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